

Keep your funds safe – don't fall victim to a scam

There are people in the world who will try to take advantage of you and scam you for your money. It's an unfortunate truth. A scam could result in not only the loss of funds, but owing large sums of money due to sudden negative balances. Keep these things in mind when dealing with your finances!

1. No legitimate job will ask YOU to send THEM money. If someone says you need to pay any money prior to receiving a form of payment, it's a scam!
2. Be wary of overpayments. A common scam is for someone to buy an item from you, but send more than they owe and ask for the over pay to be sent back. Don't do it! It's a scam!
3. If someone wants to give you a check and turn it into gift cards for them – don't do it. It's a scam!
4. Don't look for work online (example: tutoring). Most of these job postings are not legitimate work and will end up being a scam!
5. If someone wants to send you a check, but asks you to avoid taking it to your bank, it's a scam!
6. Many scams will ask you to send money through western union. Be cautious if you are ever asked to use this service.
7. Never EVER give your online/mobile banking password out. Not even to someone who works at the bank!



Debit Card Do's and Don'ts:

DO – Keep your debit card in a secure place

DON'T – Give your debit card to someone else to use

DO – Memorize your pin number

DON'T – Write your pin number down, or tell it to anyone

DO – Call the bank right away if you have misplaced your card and cannot find it

DON'T – Ignore any transactions that look like they might not be yours. Call us right away.

Please call Customer Support at 563.387.5230 and let us know if something doesn't seem right, or if you want to verify an item. Our goal is to help you protect your funds; it's a team effort.